



Terms and Conditions of sales

PRESENTATION OF ACCOMMODATION

Common facilities for all accommodation

- Terrace or balcony with garden furniture
- Parking
- Individual electric heating
- Fully equipped kitchen : ceramic hob, microwave, table top refrigerator, dishwasher, kettle and coffee maker, toaster.
- TV
- Bed linen and towels included

Appartments on the ground floor and 1 st floor

- Cat T2 : capacity of 2 pax maximum. (+ 1 baby under 2 yrs old) - surface of 30 m²
 - Located on the ground floor or 1 st floor
 - 1 room with a large bed
 - 1 bathroom + 1 toilet
- Cat T1 cabin : capacity of 4 pax max. - surface of 30 m²
 - Located on the ground floor and 1 st floor
 - Living room with a convertible sofa + 1 room with bunkbeds (180 X 80)
 - 1 bathroom + 1 toilet
- Cat T2 cabin  : capacity of 4 pax max. (+ 1 baby under 2 yrs old) - surface of 38 m²
 - Located on the ground floor
 - 1 room with one large bed
 - 1 entrance with bunkbeds in the cabin (180 X 80)
 - 1 bathroom + 1 Toilet
- Cat T3 : capacity of 4 Pax max (+ 1 baby under 2 yrs old) - surface of 38 m²
 - Located on the ground floor or 1 st floor
 - 2 rooms : 1 room with a large bed + 1 room with bunkbeds 180x80)
 - 1 bathroom + 1 toilet
- Cat T3 cabin  : capacity of 6 pax max. (+ 1 baby under 2 yrs old) - surface of 45 m²
 - Located on the ground floor
 - 2 rooms : 1 room with a large bed + 1 twin bedded room
 - 1 entrance with 2 bunkbeds in the cabin (180 X 80)
 - 1 bathroom + 1 toilet
- Cat T4 : capacity of 6 Pax max. (+ 1 baby under 2 yrs old) - surface of 45 m²
 - Located on the ground floor or first floor
 - 3 rooms : 1 room with a large bed + 1 twin bedded room + 1 room with bunkbeds (180 X 80)
 - 1 bathroom and/ or shower room + 1 toilet

Individual Cottages with private garden (not closed)

- Cat CM3 : capacity of 4 pax max. (+ 1 baby under 2 yrs old) - surface of 43 m²
 - 2 rooms : 1 room with a large bed + 1 twin bedded room
 - 1 bathroom + 1 toilet
- Cat CM3 facing lake : capacity of 4 pax max. . (+ 1 baby under 2 yrs old) - surface of 43 m²
 - 2 rooms : 1 room with a large bed + 1 twin bedded room
 - 1 Bathroom + 1 toilet
- Cat CM4 : capacity of 6 pax max (+ 1 baby under 2 yrs old) : - surface of 53 m²
 - 3 rooms : 1 room with a large bed + 1 twin bedded room + 1 room with bunkbeds (180x80)
 - 1 bathroom, 1 shower room + 1 toilet
- Cat CM4 facing lake : capacity of 6 pax max. . (+ 1 baby under 2 yrs old) - surface of 53 m²
 - 3 rooms : 1 room with a large bed + 1 twin bedded room m + 1 room with bunkbeds (180x80)
 - 1 bathroom , 1 shower room + 1 toilet

BOOKING AND PAYMENT

Booking Conditions

A 30% advance payment is required for any booking. The advance includes 30% of the total amount of your rental and the possible additional services like household option, additional cost for pet.

The activities bound to the organization and the sale of your stay in a determined date or in a specific periode are not submitted to the cooling-off period of 7 days applicable to the remote sale.

Balance Payment

The total amount of your stay and all additional services must be paid, at latest, 30 days before the arrival date.

We accept payment by Credit card or bank transfer only

We will propose accommodation and facilities, depending availability.

Persons with reduced mobility

You will inform the booking department if you have persons with reduced mobility among the participants to provide the appropriate accommodation.

RATES

Accommodation

All taxes are included in our rates . We provide the equipped apartment (water, electricity, heating) unlimited WIFI for 1 device.

We defined the capacity per category of apartment. We do not accept to go beyond this maximum capacity.

Optional services

Our accommodation rates don't include the additional facilities proposed in brochure , in our internet site , like sport activities, food and beverage, etc...

Special offers

Special offers specified in the brochure are only applicable on the accommodation part.

TOURIST TAX

The tourist tax, collected for the municipality, is included in our accommodation rates.

MODIFICATION AND CANCELLATION OF STAY (BY THE GUEST)

Modification

All modification must be made, at latest, 6 weeks before the arrival date.

- Modification concerning the category of the apartment : we will try to do our best depending the availability , depending the materialization of your allotment (in case of special offers). We make no modification in case of more attractive rate.
- Dates of stay modification: we will try to do our best, depending availability, depending the materialization of your allotment. If the total amount of your stay, after modification turns out to be lower than the initial amount, we will retain 75 euros per booking (payable following the new timeline). No additional fees for all modification of stay with an amount upper to the initial amount. L
- All request concerning the reduction of the length of stay will be considered like a partial cancellation and will be subject to the modalities of cancellation below .

Cancellation (partial or total)

In case of cancellation, the guest will send a mail of cancellation confirmation to the following address : Apart'é - Les Cottages du Lac 190 chemin des Cottages 40160 PARENTIS EN BORN – France, to the booking department attention or an email to the following address : accueil@lescottagesdulac.fr

The reception date will be the decisive date

For the clients who haven't subscribed of free of charge cancellation option (ref Appendix 3)

We will retain the indemnities as follows :

- 30 days before the arrival date : a fees of 50€.
- From 30 to 15 days before your arrival date : 30 % of the total accommodation amount
- From 14 to 8 days before your arrival date : 50 % of the total accommodation amount
- From 7 to the arrival date : 100% of the total accommodation amount

The request of free of charge cancellation must be sent to :

- By mail delivery with signature to : Apart'é - Les Cottages du Lac - Service Annulation - 190 chemin des Cottages 40160 PARENTIS EN BORN – France, to the kind attention of booking department.
- By email to the following address : accueil@lescottagesdulac.fr

For the clients who have subscribed the free of charge cancellation option

This option must be subscribed during the booking of your stay.

We refund the entire sum collected by apart'é, sum corresponding to the accommodation booking.

The cancellation must be notified before the departure date, and has to be the result of the emergence, after the subscription of the option during the booking, during one of the following events preventing your departure.

The cancellation request must be sent :

- By mail delivery to the following address : Apart'é - Les Cottages du Lac – Service Annulation - 190 chemin des Cottages 40160 PARENTIS EN BORN – France, to the kind attention of booking department
- Or by mail to the following address : accueil@lescottagesdulac.fr

No Show

We will retain 100% of the total amount, including all additional facilities.

ARRIVAL AND DEPARTURE

We will make the check in after receiving the total amount of your stay. No credit will be accepted; The reception will be open for the check in at 05H00 pm.

For the check out, we will ask to our clients to leave the apartments, at latest, at 10H00 am the departure date.

In case of late check out, we will ask you to pay a supplement.

A technical review will be done by our staff.

In case of non – conformity, we will call you during the day

In case of non- compliance with the procedure, we reserve the right to ask you a compensation as follow :

- T1 cabin, T250€
- T2 cabin, T360€
- T3 cabin, T4, M3, M480€

In case of deterioration, we will ask you for a refund.

We cancel automatically the caution if the review is OK

MINORS

We are an holiday resort and we do not depend on the decree n°2002-883 dated in 3 mai 2002

Apart'é reserves the right to refuse the residence access to the minors who are not accompanied with their parents or legal administrators.

In this case, we will proceed to the immediate cancellation of the stay.

Furthermore, Apart'é will proceed to the cancellation of the stay, before the arrival, if we discover the clients are minors, without their parents or legal administrators.

The kid's club activity are under the parental authority. In case of accident in the kid's club area, Apart'é declines any responsibility.

ANIMALS

A single pet is accepted by apartment or cottage, on presentation an anti rabies certificate and a certificate of capacity for the detention (for the categorized dogs)

An additional fees will be requested to the clients, to prevent against the possible allergies of the next occupant

- T1 cabin, T250€
- T2 cabin, T360€
- T3 cabin, T4, M3, M480€

Pets do not have to damage the tranquillity and the safety of the residents. We will ask you to respect the elementary rules of hygiene and the integrity of the installations.

They must be kept on a lead and are not admitted in the swimming pool, around the reception and cannot remain alone in the apartments.

RULES OF PROCEDURE

To guarantee to our clients pleasant holidays, a rules of procedure is at your disposal at the reception. We thank you for acquainting with it and for respecting it.

We invite our clients to take some precautions to avoid possible inconveniences : lock of your window before leaving your apartment, lock of your door with the key.

The forgetfulness of personal effects in the apartments or cottages can not engage the responsibility of Apart'é.

The vehicles of the residents have to respect the peace of the residents. Only the operations are authorized.



We provide a free parking to our guests.

The children under 12 yrs old must be accompanied by an adult to the swimming pool.

Our résidence is a private area. If you want to invite some visitors to enjoy the swimming pool, we ask you to inform the receptionnists.

INTERRUPTION OF STAY

In case of premature departure or interruption of your stay, we don't make any refund .

ANNEX1 – FREE OF CHARGE CANCELLATION OPTION

THE MODALITIES OF SUBSCRIPTION

This option must be signed when you make the booking.

FREE OF CHARGE CANCELLATION COVERS

1. A temporary or permanent disability of
 - Yourself, your partner of right or de facto, your ascendants or downward, as well as those of your spouse
 - Your brothers, sisters, brothers in law, sisters in law, sons in law, daughters in law, fathers in law, mothers in law, legal guardian, as well as the person under your supervision.
 - Your professional replacement, indicated during the subscription of the present contract.
 - The nominee during the subscription of the present contract, asked, during your stay, to keep or to accompany in journey your minors or the handicapped person living with you
 - An other member of your family provided that there is hospitalization of more than 48 heures, directly consecutive :
 - To a disease or an accident
 - Complications or worsening of a disease, an accident which was noticed before the booking of your stay
 - In the complication of pregnancy 28 weeks before your dates of stay.
2. It is up to the insurant to prove all the constituent elements of the temporary disability or the permanent incapacity such as defined in the present contract. If you cannot establish by these, the emergence at the time of the cancellation of the temporary or permanent disability, we can refuse your request
3. The death of :
 - Yourself, your spouse of right or de facto, your ascendants or descendants, as well as those of your spouse. Your brothers, sisters, brothers in law, sisters in law,, sons in law, daughters in law, fathers in law, mothers in law, legal administrator, as well as the person placed under your supervision.
 - Your professional replacement mentionned during the subscription of the present contract.
 - The nominee during the subscription of the present contract,asked, during your stay, to keep or to accompany in journey your minors or the handicapped person living with you,
 - Another member of your family
4. Grave damage to property requiring necessarily your on the spot presence in the day planned for your departure, for the implementation of conversation measures and administrative procedures of your main or secondary home, your business premises if you are a craftsman, trading, a company director or if you exercise a liberal profession, consecutive in :
 - A burglary
 - A fire
 - A water damage
 - A climate – related event
5. Your summons for an organ transplant during the duration of the stay
6. Your redundancy or that of your spouse, provided that the procedure is not engaged in the day by the subscription of the present contract.
7. The obtaining of an employment of employee or a paid work experience, coming into effect before or during the dates planned for the journey, while you were registered on the unemployment and provided that it is not about a case of extension or about renewal of contract, or about a mission supplied by a company of temporary work.
8. The modification of the date of your paid leaves by your employer. This guarantee is granted to the salaried collaborators, with the exception of architects, storekeepers, members of a liberal profession, managers or legal representatives of company. This vacation, corresponding to a vested interest, must have been the object of a preliminary agreement in the registration in the journey on behalf of the employer.
9. Your summons with imperative character, unpredictable and not to be carried forward in front of a court, as witness or sworn to assizes.
10. The flight, within 48 hours before your departure, of your ID papers (passport, ID card), compulsory to travel provided that the steps for their renewal are made within 15 days following the flight.
11. Your professional transfer imposed by your employer, obliging you to move during the duration of your stay, or, at latest, 8 days before the departure. You need to prove your receive this order after the signature of this present contract.

WHAT DO YOU NEED TO DO IN CASE OF FREE OF CHARGE CANCELLATION OPTION

The cancellation must be notified before your departure, and has to be the result of thhe emergency, after subscription of the option during the reservation, during one of the events above mentionned, preventing formally your departure

Concerning rental, our guarantee is granted on condition that the renta lis totally released



The cancellation request must be sent

- By mail delivery with signature to the following address : Apart'é - Les Cottages du Lac - 190 chemin des Cottages - 40160 PARENTIS EN BORN – France, to the kind attention of booking department
- Or by email to the following address : accueil@lescottagesdulac.fr

THE AMOUNT OF THE GARANTEE

We refund to you the entire sum collected by Apart'é concerning the accommodation booking

THE DEADLINE OF CLAIMS SETTLEMENT

As soon as your file is complete, we refund in 30 days

COST OF THE FREE OF CHARGE CANCELLATION OPTION

The amount of this option

- 25€ per file
- and 5% of the total amount of your stay

PRICE LIST 2018

Tourist tax :

- Included in the accommodation rate

Deposit

- Print of the credit card at the arrival500 €

Animal supplement (1 animal per accommodation)

- T1 cabin, T250€ per stay
- T2 cabin, T360€ per stay
- T3 cabin, T4, M3, M480€ per stay

Laundry

- Washing machine.....6€
- Dryer3€

Additional facilities (depending availability)

- Baby cot15€ per week
- Baby kit (baby cot, high chair, little bath)30€ per week
- Electric plancha8€ per day
40€ per week
Deposit : 40€

Sauna

- 1 free entrance per accommodation, per week offered
- Additional entrance5€

Wifi

- Unlimited wifi for 1 deviceoffered
- Unlimited family pack wifi (4 IP Addresses)30€ per week
- Othersplease ask us

No respect of departure procedure

- T1 cabin, T250€
- T2 cabin, T360€
- T3 cabin, T4, M3, M480€

Additional household

- T1 cabin, T250€
- T2 cabin, T360€
- T3 cabin, T4, M3, M480€

ANNEX 3 – PUBLIC RATES 2018

TARIF 2018 du samedi 17h au samedi 10h Tarif TTC Taxes de séjour et TVA inclus		APPARTEMENTS																	
		2 Pièces - 2 personnes surface max 40 m ²			1 pièce cabine - 4 personnes surface max 40 m ²			2 Pièces cabine - 4 personnes surface max 40 m ² Appartements PNR			3 Pièces - 4 personnes surface max 40 m ²			3 Pièces cabine - 6 personnes surface max 40 m ² Appartements PNR			4 Pièces - 6 personnes surface max 41 m ²		
Mois de	du	Tarif base 7 nuits	Nuit supplémentaire	Tarif 4 jours 3 nuits	Tarif base 7 nuits	Nuit supplémentaire	Tarif 4 jours 3 nuits	Tarif base 7 nuits	Nuit supplémentaire	Tarif 4 jours 3 nuits	Tarif base 7 nuits	Nuit supplémentaire	Tarif 4 jours 3 nuits	Tarif base 7 nuits	Nuit supplémentaire	Tarif 4 jours 3 nuits	Tarif base 7 nuits	Nuit supplémentaire	Tarif 4 jours 3 nuits
30 décembre 2017	6 janvier 2018	455 €	65,00 €	387 €	490 €	70,00 €	417 €	525 €	75,00 €	444 €	560 €	80,00 €	478 €	595 €	85,00 €	506 €	665 €	95,00 €	545 €
6 janvier 2018	24 mars 2018	280 €	80,00 €	238 €	315 €	65,00 €	268 €	410 €	60,00 €	357 €	455 €	65,00 €	387 €	490 €	70,00 €	417 €	525 €	75,00 €	444 €
24 mars 2018	7 avril 2018	455 €	65,00 €	387 €	490 €	70,00 €	417 €	525 €	75,00 €	444 €	560 €	80,00 €	478 €	595 €	85,00 €	506 €	665 €	95,00 €	545 €
7 avril 2018	5 mai 2018	490 €	70,00 €	417 €	490 €	70,00 €	417 €	525 €	75,00 €	444 €	560 €	80,00 €	478 €	595 €	85,00 €	506 €	665 €	95,00 €	545 €
5 mai 2018	30 juin 2018	455 €	65,00 €	387 €	490 €	70,00 €	417 €	525 €	75,00 €	444 €	560 €	80,00 €	478 €	595 €	85,00 €	506 €	665 €	95,00 €	545 €
30 juin 2018	7 juillet 2018	700 €	100,00 €	595 €	770 €	110,00 €	655 €	840 €	120,00 €	714 €	980 €	140,00 €	833 €	1 050 €	150,00 €	899 €	1 120 €	160,00 €	972 €
7 juillet 2018	14 juillet 2018	805 €	115,00 €	675 €	875 €	125,00 €	748 €	980 €	140,00 €	833 €	1 055 €	145,00 €	899 €	1 085 €	155,00 €	922 €	1 120 €	160,00 €	972 €
14 juillet 2018	21 juillet 2018	840 €	120,00 €	714 €	910 €	130,00 €	788 €	1 015 €	145,00 €	899 €	1 050 €	150,00 €	922 €	1 120 €	160,00 €	972 €	1 120 €	160,00 €	972 €
21 juillet 2018	18 août 2018	910 €	130,00 €	788 €	985 €	135,00 €	863 €	1 120 €	160,00 €	972 €	1 240 €	180,00 €	1 015 €	1 400 €	200,00 €	1 120 €	1 470 €	210,00 €	1 240 €
18 août 2018	25 août 2018	910 €	130,00 €	788 €	985 €	135,00 €	863 €	1 120 €	160,00 €	972 €	1 240 €	180,00 €	1 015 €	1 400 €	200,00 €	1 120 €	1 470 €	210,00 €	1 240 €
25 août 2018	1 septembre 2018	805 €	115,00 €	675 €	875 €	125,00 €	748 €	980 €	140,00 €	833 €	1 015 €	145,00 €	899 €	1 085 €	155,00 €	922 €	1 120 €	160,00 €	972 €
1 septembre 2018	20 octobre 2018	455 €	65,00 €	387 €	490 €	70,00 €	417 €	525 €	75,00 €	444 €	560 €	80,00 €	478 €	595 €	85,00 €	506 €	665 €	95,00 €	545 €
20 octobre 2018	3 novembre 2018	490 €	70,00 €	417 €	490 €	70,00 €	417 €	525 €	75,00 €	444 €	560 €	80,00 €	478 €	595 €	85,00 €	506 €	665 €	95,00 €	545 €
3 novembre 2018	5 janvier 2018	455 €	65,00 €	387 €	490 €	70,00 €	417 €	525 €	75,00 €	444 €	560 €	80,00 €	478 €	595 €	85,00 €	506 €	665 €	95,00 €	545 €

TARIF 2018 du samedi 17h au samedi 10h Tarif TTC Taxes de séjour et TVA inclus		COTTAGES											
		Cottage M1 - 4 personnes surface max 41 m ²			Cottage M2 Lac - 4 personnes surface max 41 m ²			Cottage M3 - 6 personnes surface max 50 m ²			Cottage M4 Lac - 6 personnes surface max 50 m ²		
Mois de	du	Tarif base 7 nuits	Nuit supplémentaire	Tarif 4 jours 3 nuits	Tarif base 7 nuits	Nuit supplémentaire	Tarif 4 jours 3 nuits	Tarif base 7 nuits	Nuit supplémentaire	Tarif 4 jours 3 nuits	Tarif base 7 nuits	Nuit supplémentaire	Tarif 4 jours 3 nuits
30 décembre 2017	6 janvier 2018	665 €	95,00 €	545 €	785 €	105,00 €	625 €	825 €	115,00 €	688 €	945 €	135,00 €	803 €
6 janvier 2018	24 mars 2018	490 €	70,00 €	417 €	595 €	85,00 €	506 €	630 €	90,00 €	534 €	730 €	100,00 €	595 €
24 mars 2018	7 avril 2018	665 €	95,00 €	545 €	785 €	105,00 €	625 €	825 €	115,00 €	688 €	945 €	135,00 €	803 €
7 avril 2018	5 mai 2018	700 €	100,00 €	595 €	770 €	110,00 €	655 €	840 €	120,00 €	714 €	980 €	140,00 €	833 €
5 mai 2018	30 juin 2018	665 €	95,00 €	545 €	785 €	105,00 €	625 €	825 €	115,00 €	688 €	945 €	135,00 €	803 €
30 juin 2018	7 juillet 2018	1 255 €	165,00 €	987 €	1 295 €	185,00 €	1 331 €	1 565 €	215,00 €	1 279 €	1 610 €	230,00 €	1 369 €
7 juillet 2018	14 juillet 2018	1 215 €	175,00 €	947 €	1 265 €	175,00 €	1 301 €	1 525 €	210,00 €	1 249 €	1 580 €	225,00 €	1 329 €
14 juillet 2018	21 juillet 2018	1 295 €	185,00 €	1 027 €	1 345 €	185,00 €	1 381 €	1 605 €	230,00 €	1 329 €	1 715 €	245,00 €	1 409 €
21 juillet 2018	18 août 2018	1 815 €	230,00 €	1 585 €	1 785 €	235,00 €	1 890 €	2 270,00 €	290,00 €	2 080 €	2 500,00 €	300,00 €	2 210 €
18 août 2018	25 août 2018	1 845 €	235,00 €	1 615 €	1 815 €	240,00 €	1 920 €	2 300,00 €	295,00 €	2 110 €	2 530,00 €	305,00 €	2 240 €
25 août 2018	1 septembre 2018	1 215 €	175,00 €	1 041 €	1 265 €	175,00 €	1 301 €	1 540 €	210,00 €	1 309 €	1 640 €	230,00 €	1 369 €
1 septembre 2018	20 octobre 2018	665 €	95,00 €	545 €	785 €	105,00 €	625 €	825 €	115,00 €	688 €	945 €	135,00 €	803 €
20 octobre 2018	3 novembre 2018	700 €	100,00 €	595 €	770 €	110,00 €	655 €	840 €	120,00 €	714 €	980 €	140,00 €	833 €
3 novembre 2018	5 janvier 2018	665 €	95,00 €	545 €	785 €	105,00 €	625 €	825 €	115,00 €	688 €	945 €	135,00 €	803 €

CHECK IN AND CHECK OUT

The keys are handed over the day of arrival from 05H00 pm

The check out will be made, at latest, at 10H00 am

All the year, excepted from July, 7 th to August, 25 th 2018

- Possibility to arrive every day of the week
- Special short stay offer 3 nights , 4 days with Week end rate (arrival every day of the week)

For Stays FROM July, 7 th to August, 25 th 2018

- Week package : from Saturday, 05H00pm to Saturday, 10H00 am

SWIMMING POOLS AREA

Opening of the swimming pools

- The indoor swimming pool is heated from March, 25 th 201 8 to January, 7 th 2019 (depending on the weather)
- The outdoor swimming pool is heated from May, 1 st 2018 to October, 15 th 2018